

Features of the GPD Case Management Program

Guest Speaker: Janine Griggs, MSW, LCSW



Housing Transitions

QUERI

VA GRANT & PER DIEM CASE MANAGEMENT GRANT

ENROLL IN GPD CM & UTILIZE SSVF ONE-TIME TEMPORARY FINANCIAL ASSISTANCE (TFA)

[Grant and Per Diem Program: Provider Website - VA Homeless Programs -](#)

Program Management & Operations-SSVF Resources-

GPD Referral Packet for SSVF TFA

One-time temporary financial assistance through SSVF, but enrolled in GPD CM grant




Types of Eligible Assistance

These services should be one-time events and this packet must be completed to access the funds. Please check with SSVF providers to determine types of TFA available.

1. Security Deposits, not to exceed value of two months' rent.
2. Reasonable broker and application fees for the unit acquired.
3. Utility Deposits.
4. General Housing Stability Assistance (GHSA), such as bed linens, mattress, and kitchen utensils. Not all grantees have the capacity to provide these resources. Check with grantees to see what, if any, services are available.






Program Management & Operations

Minor Dependents:



- [Minor Dependents Overview](#) 
- [Director's Memo Sample](#) 
- [Change of Scope Checklist](#) 

Please find the Per Diem Rate Request information under the **Per Diem** dropdown above.

Capital Grant (CFM) Resources:

- [35% Design Development: New Const, Addition or Remodel](#) 
- [35% Design Development: Acquisition with Minor Improvements](#) 
- [October 6, 2021 CFM Webinar](#)  (Part 1)
- [October 13, 2021 CFM Webinar](#)  (Part 2)
- [April 14, 2022 CFM Webinar](#) 

SSVF Resources:

- [GPD TIP & SSVF Shallow Subsidy Collaboration](#) 
- [GPD Referral Packet for SSVF TFA](#) 

CM GRANT ELIGIBILITY

Could you please describe in detail who is eligible for this grant?

In order to qualify for the GPD CM grant, a Veteran must be eligible for GPD.

The original 2019 CM NOFA states this grant *“will provide case management services to improve the retention of housing by veterans who were previously homeless and are transitioning to permanent housing and to veterans who are at risk of becoming homeless.”*

The targeted population of this grant is Veterans who are just entering permanent housing after GPD or HCHV discharge. The grant can also serve those entering permanent housing from a homeless situation in the community.

This grant can also serve Veterans at risk of becoming homeless. If serving a Veteran who is at risk of becoming homeless, that Veteran does not have to be formerly homeless. We anticipate that most Veterans being served under this grant will be formerly homeless as they have come from GPD or HCHV, but some examples of Veterans considered at risk for becoming homeless are below:

- A Veteran formerly in HUD-VASH, but is no longer receiving case management and the voucher has transitioned to a regular Section 8 voucher and needs time-limited case management support to retain housing
- A Veteran formerly with SSVF who is no longer eligible and is now in a situation where eviction is imminent
- A Veteran who has never been with VA Homeless Programs in the past, nor homeless in the past, and is now at risk of homelessness

CM GRANT ELIGIBILITY

To meet criteria for “at-risk for homelessness” for this grant, the Veteran must currently be in permanent housing and there should be credible evidence that the Veteran is in imminent risk of losing this housing. A non-exhaustive list of examples is below:

- Veteran has received multiple notices of behavioral violations on his lease and fears he is heading for eviction without housing retention case management services
- Veteran is not able to pay rent
- Veteran is struggling with psychosocial issues and reports an inability to maintain housing without case management support services

REFERRAL SOURCES

- **HCHV and GPD:** Many CM grantees find it beneficial to establish a relationship with local GPD transitional housing providers and start attending established team meetings in order to identify potential referrals. This would include Veterans with an imminent exit planned to permanent housing who would benefit from aftercare case management services. The CM grant case manager could then connect with the Veteran, explain the aftercare case management services offered, and develop rapport. Once the GPD transitional housing grantee has successfully assisted the Veteran with moving into permanent housing, the CM grantee would enroll the Veteran in the CM grant. Our current list of GPD CM grantees can be found [here](#).

REFERRAL SOURCES

- Coordinated Entry System: By-Name-List or case conferencing meetings
- Domiciliary facilities
- Outreach to other departments in the hospital; e.g., primary care or H-PACT, to target referrals of Veterans who are permanently housed and at risk for losing their housing
- Formerly SSVF or HUD-VASH Veterans who try to reconnect but are no longer eligible for those programs, but are for GPD CM
- Form connections with landlords who can refer Veterans at-risk for losing their housing
- Advertise through local radio stations
- Inquire about HUD-VASH/GPD Collaborative Case Management partnership program, if appropriate

YOUR VA MEDICAL CENTER LIAISON

Don't be shy about asking your VA liaison for help in generating referrals when needed!

- Our office presented on an in reach practice your liaisons can utilize at their VA medical center (April 2022, information accessible to liaisons on the GPD SharePoint).
 - This involves your liaison and team emailing local GPD program information to hospital departments, including how to make referrals.
 - This presentation includes a sample spreadsheet your liaison can utilize.
- Your VA liaison and team can introduce you to local HCHV CERS and GPD grantee points of contact.
 - Consider attending a staff meeting with a local liaison to establish contact and explain your program and how to make a referral.
 - Once a relationship is established, you as the grantee can maintain regular contact in order to continue receiving referrals and updating these contacts on any changes with your program or process.

HUD-VASH AND GPD COLLABORATIVE CM INFORMATION

Some grantees may have the option of participating in a partnership program between HUD-VASH and GPD. *HUD-VASH GPD Collaborative Case Management (HUD-VASH GPD CCM)* enhances and expedites HUD-VASH voucher utilization by partnering with existing GPD case management services. Within the HUD-VASH GPD CCM model, GPD grantees with an existing Case Management grant provide case management services to eligible HUD-VASH Veterans in order to obtain and sustain permanent supportive housing.

Veterans served by this collaboration must be eligible to receive services through a GPD Case Management grant and must meet all HUD-VASH eligibility requirements. Veterans appropriate for HUD-VASH GPD CCM have lower clinical acuity than those traditionally served by HUD-VASH (i.e., a less intensive need for case management); however, they should still have a need for permanent supportive housing and case management services. Unlike in typical GPD Case Management, Veterans already in permanent housing are not eligible for this collaboration because they would not be eligible for HUD-VASH. This CCM project allows for homeless Veterans eligible for HUD-VASH to take part in the GPD Case Management grant.

HUD-VASH AND GPD COLLABORATIVE CM INFORMATION











In HUD-VASH GPD CCM, much of the pre-housing work normally performed by VA HUD-VASH staff will shift to GPD Case Management grantees. GPD grantees will coordinate with their local VA Medical Center points of contact to ensure referrals. Grantee case managers may assist Veterans with housing searches, obtaining housing placements, utilizing a HUD-VASH voucher, and will provide ongoing case management services for up to six months after permanent housing placement. After six months, the GPD CCM case manager will transfer Veterans to the local VA HUD-VASH team for ongoing case management services.

To participate in HUD-VASH GPD CCM, the GPD grantee must submit a Change of Scope (COS) to the GPD Program Office. Grantees should follow regular COS practices and work through the COS process with their assigned GPD liaison(s). The COS must additionally include an application checklist and a Memorandum of Understanding (both provided by the GPD office) between the GPD grantee and the local VAMC. The GPD Program Office will review and approve all HUD-VASH GPD CCM proposals and will communicate such proposals to the HUD-VASH Program Office.

HUD-VASH AND GPD COLLABORATIVE CM INFORMATION

- [Grant and Per Diem Program: Provider Website - VA Homeless Programs-](#)
Program Management & Operations-Case Management Grant & Resources

Case Management Grant & Resources:

- GPD Case Manager Training - Housing Navigation Client Support (Sept 2022):
 - > [Session 1](#) 
 - > [Session 2](#) 
- [Case Management Grant Recipient Guide](#) 
- [Case Management Quarterly Review Template](#) 
- [Caseload Tracking Tool Quick Guide](#) 
- [Caseload Tracking Tool Data Definitions](#) 
- [Case Management Incentives Tracker](#) 
- [HUD-VASH and GPD Collaborative Case Management Overview](#) 
- [HUD-VASH and GPD Collaborative Case Management Application](#) 
- [HUD-VASH and GPD Collaborative Case Management MOU Sample](#) 
- [Helping Veterans Experiencing Homelessness Manage Their Money: A Guide for Case Managers](#)

NEW GPD CM NOTICE OF FUNDING OPPORTUNITY

[Grant and Per Diem Program - VA Homeless Programs](#)

NEW! GPD Notice of Funding Opportunity

On [February 3, 2023](#), VA announced \$30 million in funding for GPD Case Management (CM) grants to help Veterans obtain and retain permanent housing. VA anticipates awarding 100 Case Management grants for up to \$300,000 each to support approximately 150 case manager positions nationwide. Awards will be for two years, starting on Oct. 1, 2023, and ending Sept. 30, 2025.

-- Case Management applications must be received by 4:00 p.m. Eastern time on May 4, 2023.

NEW [Case Management Notice of Funding Opportunity \(NOFO\)](#)

- Grant Application Webinars: How to Apply for CM Grants
 - [Case Management NOFO Overview](#)
 - [How to Apply in eGMS](#)
 - [Frequently Asked Questions](#)

NEW GPD CM NOTICE OF FUNDING OPPORTUNITY

Some things that are different:

- **Supporting housing search and placement activities** to facilitate transitions for Veterans into permanent housing.
- An FTE position is expected to manage an average monthly caseload of at least 16 Veterans in permanent housing or in housing navigation. Encounters with Veterans count toward the FTE's overall workload but do not count toward caseload. The majority of each FTE's overall workload must be dedicated to caseload.
- VA has established performance metrics and targets for all successful applicants. VA may, at its discretion, update these targets at any point before or during the award period. If any new metrics or targets come into effect, VA will notify grantees in writing.
 - Caseload—A full-time equivalent position is expected to manage an average monthly caseload of at least 16 Veterans in permanent housing or in housing navigation.
 - Permanent Housing—At least 90% of Veterans engaged in case management services are expected to have retained permanent housing at the time of exit from case management.

- In breakout groups please discuss with your fellow GPD-CM providers:
 - What resources and programs have you found helpful for recruitment for the GPD Case Management program?
 - How are you working with your liaison to identify Veterans eligible for the program?
 - For those that are doing this what recommendations do you have for those who are new to this approach?
 - What CTI questions or concerns do you have related to the caseload changes?

- **(Optional) Drop-in Hour: May 10th, 2023**

11-12am AKST/ 12am-1pm PST / 1-2pm MST / 2-3pm CST / 3-4pm EST

- Stop by if you have questions, would like to discuss a case, or have a burning desire to learn more about CTI!

- **Next CoP: May 17th, 2023**

10-11am AKST/ 11am-12pm PST / 12-1pm MST / 1-2pm CST / 2-3pm EST

- **Case presentation session:** Rhonda Carlson & Chermane Stringfield