



Housing Transitions QUERI

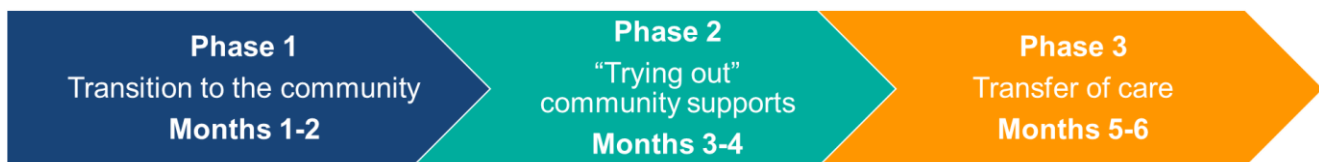
Information Sheet

Implementing and sustaining Critical Time Intervention (CTI) to support housing transitions for homeless-experienced Veterans in the VA Grant and Per Diem (GPD) case management grant program

Between January 2022 and March 2024, in partnership with the GPD National Program Office, the Housing Transitions QUERI team will implement and evaluate Critical Time Intervention (CTI) in 32 GPD case management grantee sites in 7 VISNs across the nation. CTI has been shown in five randomized controlled trials to improve housing stability and decrease hospitalizations among Veterans; CTI is an important opportunity to improve the health and well-being of the Veterans we serve.

What is CTI?

CTI is an evidence-based, time-limited case management practice that mobilizes support for homeless Veterans during transition periods. It organizes services delivered in the 6-month VA GPD case management program grant into three phases with decreasing intensity.



What are my goals as a case manager practicing CTI with Veterans in the GPD case management aftercare grant program?

- Focus on 1-3 recovery goals with each Veteran (e.g., rent and bill payment)
- Connect Veterans with long-term case management and support services that they can access after their time-limited (6 month) case management program ends
- Assist Veterans in developing skills needed to live in the community

Why should I implement CTI?

- Implementing CTI will improve housing stability and decrease hospitalizations among Veterans in the GPD case management aftercare grant program
- Implementing CTI will improve Veteran and case manager experiences with services provided in the GPD case management grant program, by providing a clear pathway for successful housing transitions

How will the Housing Transitions QUERI team support participating sites in implementing CTI?

- Housing Transitions QUERI will provide training, technical assistance, and implementation support resources to participating GPD aftercare case managers, their supervisors, and VA GPD liaisons

For more information about Housing Transitions QUERI CTI implementation and evaluation project please visit [VACTItoolkit.com](https://vaactitoolkit.com). You may also reach out to the Housing Transitions QUERI Team by emailing: VHAWLAHousingTransitionsQUERI@va.gov