



Implementing and sustaining Critical Time Intervention (CTI) to support housing transitions for homeless-experienced Veterans in the VA Grant and Per Diem (GPD) case management grant program

Dear VA Grant and Per Diem (GPD) Case Management Aftercare Grantee Case Managers and Supervisors:

We are delighted to welcome you to the Housing Transitions QUERI project, which was developed in partnership with the GPD National Program Office. This project provides training, technical assistance, and implementation support in Critical Time Intervention (CTI), an evidence-based, structured, and time-limited case management practice. The aim of the project is to implement and evaluate CTI in 32 GPD case management aftercare grantee sites in 7 VISNs across the nation over 4 years. To date, we have successfully supported implementation of CTI in 22 GPD aftercare grantees across the nation, with positive feedback from aftercare staff.

CTI is a rigorously studied intervention that has strong evidence for improving housing outcomes for Veterans with homeless experiences. CTI will help your team mobilize support for Veterans during their housing transitions, and organize services delivered over the six-month program duration into three phases of decreasing case management intensity.

The CTI Toolkit was developed to provide case managers and supervisors with information and resources to support implementation of CTI in GPD case management programs.

You will find the following resources at www.VACTItoolkit.com:

- CTI Manual
- Fillable forms and tools
- CTI Training videos
- Community of Practice Session videos and materials
- Case Consultation
- Meet our Team
- Frequently Asked Questions (FAQ)

We look forward to working with you. Please feel free to contact us if you have any questions.

Best,

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