



Implementing and sustaining Critical Time Intervention (CTI) to support housing transitions for homeless-experienced Veterans in the VA Grant and Per Diem (GPD) case management grant program

September 18, 2023

Dear VA Grant and Per Diem (GPD) Case Management Aftercare Grantee Case Managers and Supervisors:

We are delighted to welcome you to the Housing Transitions QUERI project, which we developed in partnership with the GPD National Program Office. This project provides training, technical assistance, and implementation support in Critical Time Intervention (CTI), an evidence-based, structured, and time-limited case management practice. To date, we have successfully supported implementation of CTI in 26 GPD Aftercare Grantees across the nation, with positive feedback from Aftercare staff.

You are receiving this welcome packet because your site was selected to participate in Wave 3 of this project, which will support CTI implementation for 10 Aftercare Grantees across the country from **October 2023 – June 2024**.

CTI is a rigorously studied intervention that has strong evidence for improving housing outcomes for Veterans with homeless experiences. CTI will help your team mobilize support for Veterans during their housing transitions, and organize services delivered over the six-month program duration into three phases of decreasing case management intensity.

Enclosed, please find the following materials that may be useful to you during this project:

- Overview of the Housing Transitions QUERI project
- CTI Training and Implementation Support Calendar
- “Meet the Housing Transitions QUERI Team” information sheet
- Core Components of Critical Time Intervention (CTI)
- Critical Time Intervention (CTI) Manual
- CTI Website Flyer – www.VACTItoolkit.com
- Frequently Asked Questions (FAQ) about CTI

Electronic versions of these materials are also available on our project website:

www.vactitoolkit.com/getting-started

We look forward to e-meeting you (on Zoom!) for our project orientation in early October! Please feel free to contact us if you have any questions before that time.

Best,

A handwritten signature in black ink, appearing to read "Sonya Gabrielian".

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A handwritten signature in black ink, appearing to read "Jenny Barnard".

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