

CTI Self Assessment: Identifying CTI Topics of Focus

Case Presentation Session




Housing Transitions

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- Using and aligning with the CTI model increases the likelihood of achieving successful housing retention outcomes
- The Implementation Self Assessment Form, helps CTI case managers evaluate their work across core components of CTI
- Not a test, rather an opportunity to highlight areas of strength and identify challenges to be addressed
- [Implementation self-assessment form](#)

Using the Self Assessment

- When new to using CTI, it is recommended to use it every 2 months
- Once case managers feel more comfortable with using CTI, it is recommended to use it quarterly or bi-annually
- The form calculates the total score and average for you
- Recommend sharing and discussing within supervision as a tool to refine your CTI practice

A blue speech bubble with a white border, pointing towards the bottom left. It contains text asking for feedback from sites that have already completed the form.

For sites that have already completed this form, any tips or suggestions? Where are you finding success applying CTI? Challenges?

Case presentation: Dakota Vanderford



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Case presentation 1: Background



- **Demographic information** (age, gender, race & ethnicity, marital status): 90 years old, married, male, white
- **Reason for homelessness/ housing instability** (including medical, mental health and substance use concerns): housing instability resulted from family breakdown- wife has dementia and needed additional support- he could not move in with her- medical reason and lack of additional support needed, aging. At risk of becoming homeless
- **Existing supports** (financial, family, social): moved to assisted living and they linked him to Medicaid. Has social support at assisted living/ retirement community
- **Recruitment info** (where was Vet before, how did they learn about program): called VA for help and referred to program through PCP
- **Veteran's strengths:** Very engaged and open to case management and trying new things

Case presentation 1: CTI phase & goals



- **Current CTI phase: phase 2**
- **1-3 focused goals for this phase**
 - **Goal 1: keep housing stable, wants to stay in assisted living**
 - Action steps: getting connected with Medicaid case manager, and continue to stay on Medicaid (keep up with annual renewal)
 - Progress:
 - **Goal 2: Expand and grow support system**
 - Action steps: Looking into adult day service- older adult community center. Try 2-3 activities per week at the center.
 - Progress: Veteran has been going to social activities
 - **Goal 3:**
 - Action steps:
 - Progress:
- **Resources and support linkages related to goals: Has a Medicaid case manager, aftercare program case manager is assisting with linkage to community center**
- **Barriers to achieving goals:** current lack of support
- **Facilitators to achieving goals:**

- **What is going well** (generally; with applying CTI):

- **What is challenging** (generally; with applying CTI): Tapering down is challenging – aftercare case manager is his only support. Lack of assistance from family.

- **Planning for upcoming phases or discharge**
 - What goals need to be adjusted?
 - What are the ongoing threats to housing stability?
 - Are there life skills that can be transferred?
 - Are there ways to promote autonomy and independence in housing?

- **Feedback question for the group**

- We are nearing the end of our CTI implementation support period - would love to know how to best support you for remaining CoPs
- In breakout groups please brainstorm with your fellow GPD-CM providers about:
 - What outstanding CTI topics should we prioritize for remaining CoPs?
 - What would you like to know more about?
 - What aspects of CTI are you struggling with?
 - Are there CTI core components that need clarification or that conflict with other practices within your organization?
 - What grant or program-related questions can we prioritize?

- **(Optional) Drop-in Hour: April 26th, 2023**

11-12am AKST/ 12am-1pm PST / 1-2pm MST / 2-3pm CST / 3-4pm EST

- Stop by if you have questions, would like to discuss a case, or have a burning desire to learn more about CTI!

- **Next CoP: May 3rd, 2023**

10-11am AKST/ 11am-12pm PST / 12-1pm MST / 1-2pm CST / 2-3pm EST

- **Speaker session:** Erin Johnson and Janine Griggs from the National Homeless Program Office will share GPD Case Management Program updates and strategies for recruitment