INTRODUCTIONS & COMMUNITY BUILDING

Stephanie Chassman and Taylor Harris

December 6th, 2023
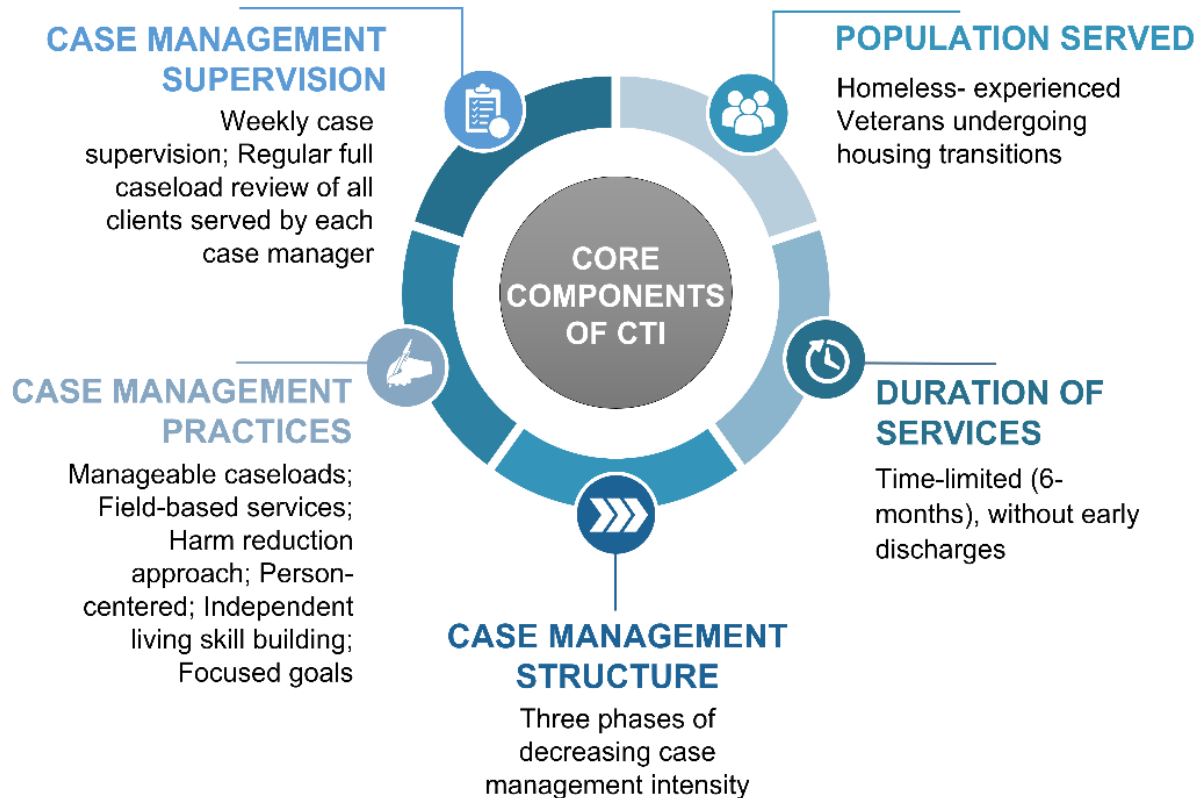
Housing Transitions
QUERI

What is a CoP?

- A Community of Practice is a group of people who share a common concern, a set of problems or an interest for something they do

- Joint activities, discussions, and relationship building generate a repertoire of resources that community members apply to their practice

- By coming together to share, reflect and problem solve the community advances the practice by collectively learning how to do it better

CTI Community of Practice

You all are part of the 10 GPD Aftercare Grantees implementing Critical Time Intervention (Wave 3)

CASE MANAGEMENT SUPERVISION
Weekly case supervision; Regular full caseload review of all clients served by each case manager

POPULATION SERVED
Homeless- experienced Veterans undergoing housing transitions

CORE COMPONENTS OF CTI

CASE MANAGEMENT PRACTICES
Manageable caseloads; Field-based services; Harm reduction approach; Person-centered; Independent living skill building; Focused goals

DURATION OF SERVICES
Time-limited (6-months), without early discharges

CASE MANAGEMENT STRUCTURE
Three phases of decreasing case management intensity

Introductions

Please share…

1. Your name and pronoun(s)
2. The site you work for
3. What city and state you are in
4. A self care practice, hobby or glimmer*

*A glimmer is the opposite of a trigger—it is a cue, either internal or external that brings one back to a sense of joy, safety or and/or connection.

Community Agreements (Ground Rules)

- This is a safe space; what is said here stays here
  - We will not be recording during case presentations or break out groups
  - Sharing names of Veterans is optional

- Be mindful and respectful of other's backgrounds, experiences, training, and knowledge of CTI
  - We are all here to learn from one another

- We encourage you to contribute often while making room for others to share

- Cameras are on as much as possible
  - This helps build connection and promotes learning

- *What else should be added?* We want to hear from you.
- From group:

Breakout Groups

1. Identify a group member willing to share back to the larger community.

   - *What does success look like for Veterans in the GPD CM Aftercare program?*
   - *What are key challenges you encounter as a case manager or supervisor for this program?*

2. Share successes and challenges you identified.

3. Reflect on these successes and challenges in relation to CTI

   - *What parts of CTI are intriguing or exciting? What parts are you apprehensive about?*
   - *Are there ways you see CTI being helpful for addressing the challenges you encounter?*

Group Share

- What challenges and successes did you have in common?

- Now that you have been through CTI training, what parts of CTI are intriguing or exciting? What parts are you apprehensive about?

- What ways do you see CTI being helpful for addressing challenges you encounter in your role?

Next steps

Housing Transitions QUERI

- **Next CoP: December 20th, 2023**

  10-11am AKST/ 11am-12pm PST / 12-1pm MST / 1-2pm CST / 2-3pm EST
    - Case Presentation Overview/Instructions
    - SMART goals

- **(Optional) Drop-in Hour: December 27th, 2023**

  11-12am AKST/ 12am-1pm PST / 1-2pm MST / 2-3pm CST / 3-4pm EST
    - Stop by if you have questions, would like to discuss a case, or have a burning desire to learn more about CTI!