



Housing Transitions

**QUERI**

# Improving CTI Implementation

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September 13, 2022

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- Obtain feedback specific to Community of Practice Sessions
  - What worked well and what didn't
- How to improve future Community of Practice Sessions
  - What would you like to change

- Goal: Provide structured learning and interactive discussions related to Critical Time Intervention (CTI) core components and information about VA resources
- One-hour sessions held on the 2nd and 4th Tuesday of the month
- Structure: Presentation either by Community of Practice lead or guest speaker; Q&A; Breakout rooms

# Community of Practice Topics



Date	Topic	Presenter(s)
2/22	Distinguishing CTI from traditional case management	Sona Hovsepien
3/8	CTI pitch	Sona Hovsepien
3/22	SMART goals with CTI	Sona Hovsepien
4/12	Homeless Patient Aligned Care Team (HPACT) Model of Care	Jillian Weber
4/26	Homeless Veterans Community Employment Services (HVCEs)	Carma Heitzmann
5/10	Supervision with CTI	Carolyn Hanesworth
5/24	Navigating VA resources	Sonya Gabrielian
6/14	Graduating Veterans	Sona Hovsepien & Stephanie Chassman
6/28	Veterans Benefits Administration (VBA)	NaShid Dickerson
7/12	Motivational Interviewing	Shirley Glynn

# Community of Practice Topics



Date	Topic	Presenter(s)
7/26	Assessing Fidelity	Sonya Gabrielian
8/9	Substance-Use Disorder (SUD) care	Joseph Liberto & Dominick DePhillippis
8/23	VA Mental Health Services- Intensive Community Mental Health Recovery Services (ICMHR)	Daniel Bradford
9/13	Improving CTI Implementation	Sona Hovsepien & Stephanie Chassman
9/27	CTI Wrap up	Suzanne Wagner and/or Andrea White

- Suggestions for Improving Community of Practice Sessions
  - What was helpful about the Community of Practice Sessions?
  - How can Community of Practice sessions be improved to be more useful and helpful in CTI implementation at your site?
    - Frequency of Community of Practice sessions
    - Format of Community of Practice sessions
    - Specific Case Vignettes

\*please identify one person to report back to the group

- Discussion Questions:
  - What topics were most helpful during the Community of Practice Sessions? Why?
  - What topics did we *not* cover, and you would have liked to see?

\*please identify one person to report back to the group

- Last Community of Practice Session- September 27, 2022
  - *CTI- Wrap Up. Implementing Critical Time intervention to enhance Care Coordination for Homeless Experienced Veterans* by Andrea White from Housing Innovations, LLC
    - Use this opportunity to listen to what was helpful and challenging for you during the past six-month period of CTI implementation
    - Bring your questions/feedback specific to challenges and facilitators for CTI implementation to this session



- Synchronous videoconferences (1 hour/session) held every 3 months, led by Housing Innovations
- Sessions reinforce core components of CTI, allow for questions / answers about CTI content and/or implementation challenges, and orient new staff to CTI

- Website
  - [www.VACTItoolkit.com](http://www.VACTItoolkit.com)
  - Online implementation toolkit
  - Training materials
  - Forms
    - Processes and Resources Workbook: Ron Calderon, MSW
  - Recordings of past CoP sessions
  
- CTI team: [VHAWLAHousingTransitionsQUERI@va.gov](mailto:VHAWLAHousingTransitionsQUERI@va.gov)