



Housing Transitions

QUERI

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Implementing and sustaining Critical Time Intervention (CTI) to support housing transitions for homeless-experienced Veterans



QUERI-VISN Partnered Implementation
Initiative
(PII) 21-185

Communities of Practice

Session 5: Homeless Veterans Community Employment Services (HVCEs)



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<https://www.vactitoolkit.com>



Compensated Work Therapy (CWT)

- Compensated Work Therapy (CWT) is a VHA clinical vocational rehabilitation program that is offered at every VA center.
- **CWT mission:** to provide support to Veterans living with mental illness or physical impairment with barriers to employment to secure and maintain community based competitive employment.
- How to receive CWT services:
 - Schedule an appointment with a VA provider -> consult/order is sent to CWT program -> CWT staff contact the Veteran-> CWT appointment, assessment, and orientation are scheduled

Where do I start?

- Identify VA resources to support the Veteran's vocational goals
- Identify your local VA vocational contacts
 - Community Employment Coordinators (CECs)
 - HUD-VASH Employment Specialists
 - GDP Liaison
 - Vocational Rehabilitation Specialists
- Understand Eligibility Requirements

Locating Community Employment Coordinators



<https://www.va.gov/HOMELESS/cec-contacts.asp>

VA » VA Homeless Programs » Community Employment Coordinators' Contact List

VA Homeless Programs

Community Employment Coordinators' Contact List

Search by State:

AL | AK | AZ | AR | CA | CO | CT | DE | DC | FL | GA | GU | HI | ID | IL | IN | IA | KS | KY | LA | ME | MD | MA | MI | MN | MS | MO | MT | NE | NV | ND | NH | NJ | NM | NY | NC | OH | OK | OR | PA | PR | RI | SC | SD | TN | TX | UT | VT | VA | WA | WV | WI | WY

| Facility | State | Staff Name | Email |
|--------------------------------------|---------|------------------|--|
| Birmingham | Alabama | Derek Pringle | Derek.Pringle@va.gov |
| Central Alabama HCS 619A4 (Tuskegee) | Alabama | David Wynn | David.Wynn3@va.gov |
| Tuscaloosa | Alabama | Chimere Jackson | chimere.jackson@va.gov |
| Alaska HCS (Anchorage) | Alaska | Charles Gorman | charles.gorman@va.gov |
| Phoenix | Arizona | James Montgomery | james.montgomery2@va.gov |

CTI has Three Phases

CTI is a **time-limited** case management practice that mobilizes support for Veterans with homeless experiences **during transition periods**. It organizes your case management into **three phases of two months each**, with **decreasing intensity of services**.

We focus on 1-3 recovery goals in each phase



Recovery Goal: Employment

Veteran's Recovery Goal: Find employment and start working

- SMART goal: In the next four weeks, connect with VA employment resources and meet with the Vocational Rehabilitation specialist.

Linking Veteran to Employment Services at the VA



Phase 1

- Identify VA resources to support Veteran's vocational goals
- Identify what the Veteran is eligible for in terms of employment services at the VA
- **Accompany the Veteran to his VA vocational appointments**



Phase 2

- **Follow up with Veteran to ensure he/she is going to his scheduled vocational appointments at the VA**
- **Veteran's interaction with VA vocational rehabilitation staff increases**
- Assist the Veteran in learning to access/utilize VA resources



Phase 3

- **VA Vocational Rehabilitation specialist is the primary support for the Veteran**
- Continue checking on the progress of Veteran's efforts to find employment

Break Out Session- Identifying VA employment resources

Review a case from your caseload of a Veteran who has a employment/vocational work as a goal.

1. Identify resources at the VA you can link the Veteran to
2. Describe your role in each phase of CTI as you support the Veteran in achieving his/her employment goal.



Identify who from your group will report back the information after the breakout session

How to Notify Us of Staff Changes

If your GPD case management aftercare program has a **change in staff** (Supervisor or Case Manager) please let us know.

Please email Gracielle.Tan@va.gov with the following information:

- Name and email of new staff
- Name of departing staff
- Date of change



Find VA locations

Find a VA location or in-network community care provider. For same-day care for minor illnesses or injuries, select Urgent care for facility type.

Coronavirus update: Please call first to confirm services or ask about getting help by phone or video. We follow CDC [guidelines for wearing mask at our facilities](#).

City, state or postal code **(*Required)** [Use my location](#)

Los Angeles, CA

Facility type **(*Required)** Service type

VA health Emergency care **Search**

Showing 1 - 2 results for "VA health", "Emergency care" near "Los Angeles, California"

A 12.3 miles

West Los Angeles VA Medical Center

11301 Wilshire Boulevard
Los Angeles, CA 90073-1003

[Get directions on Google Maps](#)

Main number: 310-478-3711

Mental health: 310-268-4449

MOVE! Weight Management Program

- MOVE!
- Home
- MOVE! Q & A
- MOVE! Success Stories
- MOVE!11
- MOVE! Coach
- Veteran Workbook
- Video Gallery
- Viewer Software
- Health Promotion and Disease Prevention
- More Health Care

QUICK LINKS

Hospital Locator

Zip Code

Health Programs

Protect Your Health

A-Z Health Topics



Get Started

Deciding to get started is the first step! Here are the next steps:

- 1 Contact your VA MOVE! Program directly or let your VA Primary Care team know that you are interested in MOVE!.
- 2 Complete the [MOVE!11 Getting Started Questionnaire](#) online or at your local VA.
- 3 Print and review your [MOVE!11 Getting Started Questionnaire](#) report with your MOVE! team who will help you set some initial goals. This report will also recommend [MOVE! Veteran Workbook](#) activities specific to your needs.
- 4 With your MOVE! team's guidance, choose from the [MOVE! Treatment Options](#) available at your facility.

Not a Veteran Receiving Care at the VA? No Problem!

We are pleased to make available the [MOVE! Veteran Workbook](#) and [MOVE! Coach mobile app](#) to individuals interested in learning more about weight management. You may find it helpful to complete the [MOVE!11 Getting Started Questionnaire](#) too.



Thank You!

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<https://www.vactitoolkit.com>

