

# Community of Practice Feedback and Reflection & HPO Updates

Taylor Harris

Guests: Dr. Angela Smittie and Janine Griggs

*June 5<sup>th</sup> , 2024*



Housing Transitions

**QUERI**

- **Updates from the Homeless Program Office:**  
*Dr. Angela Smittie and Janine Griggs*
- Final CoP Sessions Goals
- Review CoP session content and format
- Breakout groups
- Community discussion

# Session Goals

- Obtain feedback specific to Community of Practice sessions
  - *What worked well? What didn't?*
- Understand how we can improve future Community of Practice sessions
  - *What would you like to change?*



- Goal: Provide structured learning and interactive discussions related to Critical Time Intervention (CTI) core components and information about VA resources
- Frequency: One-hour sessions held two times per month
- Structure:
  - **Speaker Sessions** with Community of Practice leads or guest speaker; Q&A; Breakout rooms
  - **Case Presentation Sessions** where case managers across Wave 3 sites presented cases

# Break out Session I (10 minutes)



*\*please identify one person to report back to the group*

- Suggestions for Improving Community of Practice Sessions
  - What was helpful about the Community of Practice sessions?
  - How can Community of Practice sessions be improved to be more useful and helpful in CTI implementation at your site?

*Think about...*

- Goals
- Frequency
- Format (speakers and case presentations)

# Community of Practice Topics



Date	Topic	Presenter(s)
12/6/23	Community Building/Introductions	Taylor Harris & Stephanie Chassman
12/20/23	Case Presentation Overview/ Introductions and SMART Goals	Taylor Harris & Stephanie Chassman
1/3/24	Navigating VA resources	Sonya Gabrielian (PI)
1/17/24	Case Presentations + CTI Implementation Roadmap	Taylor Harris & Stephanie Chassman
2/7/24	CTI with Older Adults	Taylor Harris & Stephanie Chassman
2/21/24	Case Presentations + CTI cheat sheet	Taylor Harris & Stephanie Chassman
3/6/24	CTI Implementation Check in	Andrea White
3/20/24	Case Presentations + CTI Implementation Self-Assessment	Taylor Harris & Stephanie Chassman
4/3/24	Managing CTI Caseloads and Tapering Intensity of Services	Taylor Harris
4/17/24	Case Presentations + CTI closing note	Taylor Harris & Stephanie Chassman

# Community of Practice Topics



Date	Topic	Presenter(s)
5/1/24	CTI Supervision	Carolyn Hanesworth
5/15/24	Case Presentation + Termination/Graduation	Taylor Harris & Stephanie Chassman
6/5/24	Reflection and Feedback	Taylor Harris & Stephanie Chassman

- Discussion Questions:

- What topics were most helpful during the Community of Practice Sessions? *Why?*
- What topics did we ***not*** cover, and you would have liked to see?



# What Comes Next?



- Quarterly Booster Sessions:
  - 1-hour virtual calls held every 3 months, led by Housing Innovations
  - Sessions reinforce core components of CTI, allow for questions / answers about CTI content and/or implementation challenges, and orient new staff to CTI

- Website
  - [www.VACTItoolkit.com](http://www.VACTItoolkit.com)
  - Online implementation toolkit
  - Training materials
  - Forms
  - Recordings of past CoP sessions
  
- CTI team: [VHAWLAHousingTransitionsQUERI@va.gov](mailto:VHAWLAHousingTransitionsQUERI@va.gov)

**THANK YOU!!**